

DOWNLOADING THE UPDATE FROM CUSTOMER SERVICE PORTAL

Note for Unity computers - if you are downloading the update using a Unity computer, you must first disconnect from the AkzoNobel network and remain disconnected during the download.

The Customer Service Portal icon is located on the MIXIT[™] Pro computer desktop.



If you don't have the link on your desktop, you can go directly to the website my.anaac.net.

When the AkzoNobel Customer Service Portal website appears, change the page from Global to the United States.

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China France	aac.net/
Germany Global Greece Italy	Tools Help
Netherlands Poland Russia Spain Sweden	stomer Service Portal
Thailand Turkey United Kingdom United States	Brands

After selecting the United States, wait several seconds for the screen to refresh then click Support/Downloads.

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AkzoNobel Customer Service Portal

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On the downloads page, click on the word Download for either United States or Canada.



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United States	¥					
Home Support	Apps Brands				Search	Q
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SBU	Country Code	Country/Region	Description	Installation Version	File Size	Download Link
EMEA	AF	United States	U.S. Car National Rule	R3.1.0.0 DB20161015	1.75GB	Download
EMEA	AF	Canada	Canada Car National Rule	R3.1.0.0 DB20161015	1.75GB	Download

If prompted, save to a location on the hard drive.

A status bar will appear at the bottom of the screen indicating download progress. Depending on internet speed, download time normally takes 20 minutes to an hour.

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	1% of R2.8.1.0_DB20151221_U.S.CarNationalRule.zip downloaded	31 min remaining	Cancel	View downloads	×

The downloaded file is a zip (compressed) file as indicated by the file type and zip icon. You must unzip the file before using it.

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Right click on the zip file and select "Extract All."

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The files should extract to the same folder on the hard drive where you saved the zip file.

Extract Compressed (Zipped) Folders	
Select a Destination and Extract Files	
Files will be extracted to this <u>folder</u> :	
C:\Temp\R2.8.1.0_DB20151221_U.S.CarNationalRule	Browse
Show extracted files when complete	

After the files are extracted you should now see both the zip file and the update folder. You can now delete the zip file at this time as it is no longer needed.

Computer OS (C:) Temp		✓ ✓ Search Temp	Q
Include in library	v folder	8	- 🔟 🔞
Name	Date	Туре	Size 1
Keep 🏭 R2.8.1.0 DB20151221 U.S.CarNationalRule	1/15/2016 4:05 PM	File folder	
Delete 🔢 R2.8.1.0_DB20151221_U.S.CarNationalRule.zip	1/15/2016 4:04 PM	Compressed (zipped) Folder	2,204,822 KB



You can now copy the update file to a flash drive.



To update a standalone computer, plug the flash drive into the computer. Close MIXIT[™] Pro if it is open and make sure that Ecomix is not being used. Open the folder containing the update and click on Setup.exe.

Organize 💌 Share with 🤊	 New folder 		
🔆 Favorites	Name	Date modified	Туре
🧮 Desktop	🔒 Adobe	1/15/2016 4:05 PM	File folder
🚺 Downloads	AMVision Drivers	1/15/2016 4:05 PM	File folder
🔛 Recent Places	Extras	1/15/2016 4:05 PM	File folder
	FTDI Drivers	1/15/2016 4:05 PM	File folder
詞 Libraries	👪 IE	1/15/2016 4:05 PM	File folder
Documents	퉬 Installer	1/15/2016 4:05 PM	File folder
J Music	퉬 Microsoft.NET	1/15/2016 4:05 PM	File folder
Pictures	Mixit Drivers	1/15/2016 4:05 PM	File folder
Videos	腸 MixLogic	1/18/2016 12:29 PM	File folder
	NSI45	1/15/2016 4:06 PM	File folder
🖳 Computer	SqlServerExpress2008R2	1/15/2016 4:06 PM	File folder
🏭 OS (C:)	Translations	1/15/2016 4:06 PM	File folder
STORE N GO (D:)	JA XPSP3	1/15/2016 4:06 PM	File folder
🍌 R2.8.1.0 DB201512.	Revised 01-15-2015.txt	6/19/2015 5:01 PM	Text Docum
Network	💰 Setup.exe	5/18/2015 11:41 AM	Application



The selected language is only for the installation program; it does not change the MIXIT[™] Pro language.

F	Please select a language.	
-		
	English	•

For most computers, the only component that will need updating is Color Manager; as indicated by the red X.

1	AkzoNobel	Color Manager I The following components are necessa Manager software. Please confirm in or	INSTALLER ary for the instalation of Akzo Nobel CR Color der to start installing the missing components.	
Sele	ect Installation Type			
Standard Installation		Choose this option for Single Computer setup or where this computer will be the Color		
		Note: Microsoft SQL Server Express will	be installed. This is the most common option.	
		Manager Host. Note: Database and settings are stored or	n the HOST.	
_	Component	Required	Current	
0	Component .net Framework	4.0	4.6.81	
0	Component .net Framework Adobe Reader	4.0 6.0	4.6.81 11.0	
0	Component .net Framework Adobe Reader SQL Server Express	4.0 6.0 10.50.1600.1	Current 4.6.81 11.0 10.50.2500.0	
	Component .net Framework Adobe Reader SQL Server Express FTDI Drivers	Hequired 4.0 6.0 10.50.1600.1 3.2.9.0	Current 4.6.81 11.0 10.50.2500.0 3.2.9.0	
	Component net Framework Adobe Reader SQL Server Express FTDI Drivers AMVision Drivers	Hequired 4.0 6.0 10.50.1600.1 3.2.9.0 2.70.5.0	Current 4.6.81 11.0 10.50.2500.0 3.2.9.0 2.70.5.0	
	Component .net Framework Adobe Reader SQL Server Express FTDI Drivers AMVision Drivers Event Log settings	Hequired 4.0 6.0 10.50.1600.1 3.2.9.0 2.70.5.0 3.0.0.16	Current 4.6.81 11.0 10.50.2500.0 3.2.9.0 2.70.5.0 3.0.0.16	



Click Start. In some cases, the installer will attempt to install Adobe Reader or FTDI drivers even though most MIXIT[™] Pro computers already have these programs. In case you get an error when it tries to install Adobe or FTDI, you can click Retry, and the update will skip this step.